

Questions for CommOps

Personal Onboarding Experience

1. How did you get introduced to Fedora community?
2. How did you become interested?
3. What did you enjoy about the onboarding process?
4. What were the major pain points during the onboarding process / when you first joined Fedora? Do you still experience them now?
5. What made you want to be a frequent/constant contributor?
6. Did anyone help you with the initial onboarding process? If so, what did they do?
7. Did anyone check in with you while you were still a somewhat “new” contributor? If so, how often and what did they ask?
8. How did you learn the ways around working on Fedora?
9. Did you find a project to work on on your own or were you assigned to a project? How did this process work?
10. How long have you been contributing to Fedora? Has it been consistent? Why or why not?

General Onboarding

1. Do you keep track of new members that join Fedora? If so, how often do new members join?
2. How many new members do you normally greet? How frequently do you greet them?
3. How do you contact/communicate with new members?
4. What is the process of greeting new members?
5. Are there any general guidelines for onboarding or greeting new members? If yes, what are those?
6. What are some positive experiences with greeting new members?
7. What are some pain points of greeting new members?
8. Does each group have different ways to greet new members? If yes, can you elaborate on the differences?
9. Are those tasks different among groups/teams? If yes, what are those differences?
10. What tasks are normally assigned to new members to help them familiarize with Fedora?
11. How do new members get assigned to teams/projects?
12. What happens if a new member is not assigned to any team/project?
13. To what point is the new member no longer a “new” member (i.e. when do they no longer need assistance)?

Questions specific to CommOps

1. What is CommOps' role in greeting new member on Fedora?
2. Does CommOps have a different way to greet new members? If so, can you elaborate?
3. Does anyone (or CommOps as a team) keep track of new members who join? If so, how often do they keep track?

4. How does CommOps assign people to greet the newcomers?
 5. Is there a primary contact in CommOps who is responsible for communicating with new members?
 6. Would CommOps reach out to inactive users after a certain period of time? If so, what is the protocol?
 7. Do you notice any concerns that are consistent among new members? If so, what are they?
 8. Does CommOps assign tasks to new members or help them find a project to work on? How does this process work?
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Questions for Others

Personal Onboarding Experience

1. How did you get introduced to Fedora?
2. How did you become interested?
3. What did you enjoy about the onboarding process?
4. What were the major pain points during the onboarding process / when you first joined Fedora? Do you still experience them now?
5. What made you want to be a frequent/constant contributor?
6. Did anyone help you with the initial onboarding process? If so, what did they do?
7. Did anyone check in with you while you were still a somewhat “new” contributor? If so, how often and what did they ask?
8. How did you learn the ways around working on Fedora?
9. Did you find a project to work on on your own or were you assigned to a project? How did this process work?
10. How long have you been contributing to Fedora? Has it been consistent? Why or why not?

General Onboarding

1. Do you keep track of new members that join Fedora? If so, how often do new members join?
2. How many new members do you normally greet? How frequently do you greet them?
3. How do you contact/communicate with new members?
4. What is the process of greeting new members?
5. Are there any general guidelines for onboarding or greeting new members? If yes, what are those?
6. What are some positive experiences with greeting new members?
7. What are some pain points of greeting new members?
8. Does each group have different ways to greet new members? If yes, can you elaborate on the differences?
9. Are those tasks different among groups/teams? If yes, what are those differences?

10. What tasks are normally assigned to new members to help them familiarize with Fedora?
11. How do new members get assigned to teams/projects?
12. What happens if a new member is not assigned to any team/project?
13. To what point is the new member no longer a “new” member (i.e. when do they no longer need assistance)?

Questions specific for teams

1. Do you communicate with new members? If so, how do you reach out to them?
2. Do new members ever reach out to you? If so, how do they contact you and what do they normally say?
3. If you do not communicate with new members, is there a reason why? If so, what are they?
4. Do you have any desire to communicate with new members? If so, why?
5. Is there anyone on your team that keeps track of new members? If yes, who and what does he/she do to keep track of them?
6. Do you notice any concerns that are consistent among new members? If so, what are they?
7. Do you work with CommOps when greeting new members? If yes, why and how?
8. Do you assign tasks to new members or help them find a project to work on?
 - a. What kind of tasks do you normally assign to new members?
 - b. How do you help new members to find a project that suits his/her skills?